

Parent Line

NSW

YOUR RIGHTS



CatholicCare

If you use Parent Line NSW's services, you have the right to:

- Be treated with respect
- Receive our counselling services without any discrimination
- Discuss any concerns you have and have them resolved where possible
- Receive appropriate information and a range of options where appropriate
- Provide feedback to help improve our services
- Make a complaint and be heard
- Have your privacy respected
- Use an advocate and
- Use an interpreter service.



Parent Line NSW

Parent Line NSW is committed to developing a culture that supports the legal and human rights of clients and ensures that they are able to exercise those rights as outlined in relevant legislation (including the Age Discrimination Act 2004; Australian Human Rights Commission Act 1986; Disability Discrimination Act 1992; Racial Discrimination Act 1975; and the Sex Discrimination Act 1984).

More information:

More information about Parent Line can be found by visiting www.catholiccare.org or calling **1300 1300 52**.